



MANAGED SERVICES

Optimising and securing your IT environment

Most businesses recognise that modern IT environments and consumption models require a balance between cloud and on-premises infrastructure. But integrating, managing, and securing hybrid platforms is challenging.

Whether you have on-premises, public, or private cloud – a combination of them all – Advent One delivers end-to-end support that evolves with you. Wherever you are in your cloud journey, our Managed Services ensure your environments are optimised, secure, and resilient.

This core offering is strengthened by two specialised service streams. Our Cloud Managed Services (CMS), powered by our

Cloud Management Platform (CMP), streamline cloud operations, while our Infrastructure Managed Services (IMS) provide expert oversight of on-premises and hybrid environments.

Through deep expertise in cloud management and hybrid platform integration, Advent One ensures your infrastructure aligns with business needs – delivering resilience, security, and cost efficiency at every level, regardless of your hybrid environment.



Integrating, managing, and securing hybrid platforms comes with significant complexity.

Advent One simplifies this process, ensuring your cloud infrastructure operates smoothly, securely, and efficiently. From legacy infrastructure to modern IT, we provide coverage across the entire migration process. Our managed services take on the heavy lifting, from proactive monitoring to 24/7 support, so you can focus on core objectives while we handle performance and security.

Why Advent One?



On-shore expertise you can trust:

100% Australian-owned, with over 70 specialists based locally to provide seamless support and deep technical knowledge of your environment.



Security-first mindset:

ISO 27001 certified, embedding security into everything we do, ensuring compliance and proactive protection against threats.



Leaders in automation innovation:

Award-winning automation capabilities that reduce complexity, streamline operations, and empower your team to focus on high-value work.



Experience with all environments:

Advent One has 25+ years in the industry and 15+ years delivering managed services – from SMEs to enterprise-level infrastructure environments.

Advent One's IMS/ CMP capabilities



End-to-end infrastructure management



Optimised data storage solutions



Backup and disaster recovery planning



Hybrid infrastructure management



24/7 helpdesk and expert support



Integrated service management



Informed reporting and insights



Custom system configuration

Cloud Management Platform only



Cloud monitoring and cost optimisation



Proactive security and compliance management



Application performance management



Observability

More than just Managed Services

At Advent One, we deliver IT services that ensure every aspect of your infrastructure works in unison to drive performance, security, and scalability.

Our tailored solutions bridge legacy and cloud systems, ensuring seamless migrations, proactive security, and automated operations. Managed services form the backbone of our offering, supported by our foundational service pillars:



Our Managed Services often form the starting point of our client partnerships – but they're just the beginning. Through our foundational service pillars – Cloud Services, Infrastructure Management, and Technology Integration – we build long-term strategies that go beyond day-to-day operations. Whether you're modernising legacy infrastructure, streamlining operations with automation, or securing multi-cloud environments, Advent One delivers the depth, scale, and foresight to support your transformation end-to-end.

The Advent One advantage

Ready to optimise and secure your IT environment?

Our managed services go beyond simple oversight – we proactively optimise and secure your environment to support long-term success. Whether cloud-based, hybrid, or fully on-premises, Advent One delivers the expertise needed to simplify complexity, minimise risk, and drive efficiency – from start to finish.

Contact us today to learn how our managed services can align your IT operations with your business goals.

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